

# 飛線漫遊更改資料及申請服務表格

## Global Call Forward Amendment & Service Requisition Form

商業客戶  
Business Customer

### 客戶紀錄 CUSTOMER RECORD

公司名稱 Company Name: (英文English) \_\_\_\_\_ (“Customer”) (中文 Chinese) \_\_\_\_\_ (“客戶”)  
商業登記號碼 BR No. \_\_\_\_\_ 客戶號碼 Customer No. \_\_\_\_\_ 聯絡人 Contact Person: \_\_\_\_\_  
聯絡號碼 Contact No. (電話Tel.) \_\_\_\_\_ (傳真Fax) \_\_\_\_\_ 電郵地址 Email Address \_\_\_\_\_

### 申請飛線漫遊/國際電話咭服務 GLOBAL CALL FORWARD/ INTERNATIONAL CALLING CARD SERVICE SUBSCRIPTION

飛線漫遊服務月費 Global Call Forward Service Package	此欄由本公司職員填寫 To be filled in by HKBNES Staff	預設飛線轉駁號碼 * (本地/ 海外) Designated Forwarding No. * (Local / Overseas)	選擇語言 Language Selection
月費編號 Package Code <b>GCFVR07</b> 飛線漫遊 GCF <b>HK\$ 25</b> <b>GCFVR32</b> 飛線漫遊 + 飛線跳駁 GCF+ CHT <b>HK\$ 35</b> <b>GCFVR06</b> 飛線漫遊 + 留言信箱 GCF+ VM <b>HK\$ 37</b> <b>GCFVR12</b> 飛線漫遊 + 留言信箱 + 飛線跳駁 GCF+ VM + CHT <b>HK\$ 47</b>	飛線漫遊/國際電話咭號碼 Global Call Forward/ ICC No. _____ 國際電話咭名稱 ICC Name _____ 預設開啟國際電話咭服務之電話號碼 Designated Telephone No. for ICC First Time Service Activation _____	* 只適用於最多20位數字之本地/ 海外住宅/ 商業固網電話、傳呼機、流動電話及流動電話智能咭號碼。 * Only applicable to local / overseas residential / business fixed line telephone no., pager no., mobile phone no. and mobile prepaid SIM card no. with maximum 20 digits. 服務月費 Service Package _____ (請填寫月費編號 Please fill in the Package Code) 備注 Remarks _____	<input type="checkbox"/> 廣東話 Cantonese  <input type="checkbox"/> 英語 English

如客戶之預設飛線跳駁號碼已接駁至留言信箱或飛線至其他電話號碼，則飛線跳駁功能或未能如常於該指定號碼上運作。If any of the pre-set Call Hunting number has been forwarded to voice mail or other telephone number, the Call Hunting function may not be operating properly on that Call Hunting number.

### 更改飛線漫遊服務月費 CHANGE GLOBAL CALL FORWARD SERVICE PACKAGE

飛線漫遊號碼 Global Call Forward No. \_\_\_\_\_  
現有服務月費 Existing Service Package \_\_\_\_\_ 更改服務月費 Change to Service Package \_\_\_\_\_  
(請填寫月費編號 Please fill in the Package Code) Code) (請填寫月費編號 Please fill in the Package Code)

### 更改飛線漫遊語言 CHANGE GLOBAL CALL FORWARD LANGUAGE

飛線漫遊號碼 Global Call Forward No. \_\_\_\_\_  
現有語言 Existing Language ☐ 廣東話 Cantonese ☐ 英語 English 更改語言 Change to Language ☐ 廣東話 Cantonese ☐ 英語 English

### 更改飛線漫遊/國際電話咭服務客戶 CHANGE GLOBAL CALL FORWARD/ INTERNATIONAL CALLING CARD SERVICE OWNERSHIP

飛線漫遊/國際電話咭號碼 Global Call Forward/ International Calling Card No.: _____ 更新客戶 Change to Customer: _____ 新客戶號碼 New Customer No.: _____ 身份証號碼/商業登記號碼 HKID No./ BR No.: _____	本人/公司已翻閱、明白及同意本人/公司須依從香港寬頻企業方案有限公司 (“香港寬頻企業方案”) 之飛線漫遊/國際電話咭服務之條款與細則及一般條款及細則，該等條款及細則可不時修改而毋須作另行通知 (條款文章已經印就，可應要求派發予本人/公司)。I/ We have read, understood and agreed that I/ We will be bound by HKBN Enterprise Solutions Limited's ("HKBNES") Global Call Forward/ International Calling Card's terms and conditions and General Terms and Conditions, as may be amended from time to time without notice (a copy of which has been published or can be sent to me/us upon request).
IDD 結餘轉戶 IDD Balance Transfer: 未發單 Unbilled \$ _____ 已發單 Billed \$ _____ 備註 Note: 1. 現有客戶須繳付 HK\$300 作為更改服務客戶之服務費 (以每個號碼計算)，服務費將於客戶下一張賬單內徵收。Existing Customer is required to pay HK\$300 as service fee for change of ownership (for each no. to be transferred ownership), which the service fee will be billed in Customer's next invoice. 2. 新客戶如非香港寬頻企業方案現有客戶，須提供身份証/商業登記副本以作核對用途。New Customer is required to provide HKID copy/ BR copy for verification purpose if he/she is not HKBNES's existing customer.	新客戶簽署及公司蓋印 (如適用) New Customer Signature with Company Chop (if applicable)

### 終止飛線漫遊/國際電話咭服務 GLOBAL CALL FORWARD/ INTERNATIONAL CALLING CARD SERVICE TERMINATION

飛線漫遊/國際電話咭號碼 Global Call Forward/ International Calling Card No. (1) \_\_\_\_\_ (2) \_\_\_\_\_

### 重開飛線漫遊/國際電話咭服務 GLOBAL CALL FORWARD/ INTERNATIONAL CALLING CARD SERVICE RECONNECTION

飛線漫遊/國際電話咭號碼 Global Call Forward/ International Calling Card No. \_\_\_\_\_ 服務月費 Service Package \_\_\_\_\_  
(請填寫月費編號 Please fill in the Package Code)

備註 Note: 1. 重開服務只可於終止服務後六個月內有效。Service reconnection is valid within 6 months upon service termination.

<p>Authorized Signature with Company Chop _____ 日期 Date: _____ 獲授權簽署及公司蓋印</p> <p><b>條款及細則 Terms &amp; Conditions:</b> (1) 客戶每次須預繳三個月飛線漫遊服務月費。(2) 客戶於登記服務後首三個月內不可有任何飛線漫遊/國際電話咭之服務更改。(3) 如客戶在登記後首三個月內終止飛線漫遊服務，服務月費一概將不獲發還及不得轉讓。如客戶在登記三個月後終止服務，未使用之服務月費將以整月計算的方式發還並不得轉讓他人。(4) 客戶確認所接受之服務受香港寬頻企業方案的一般條款與細則約束，(請參閱: hkbnes.net/tnc/T&amp;C_Chinese.pdf) 而香港寬頻企業方案可不時作出修改並無須作另行通知。 (1) The Customer is required to pay 3 months Global Call Forward service charge in advance in every payment. (2) The Customer cannot change any service of Global Call Forward/ International Calling Card within 3 months upon registration. (3) Unused service charge is non-refundable and non-transferable if the Customer terminates the Global Call Forward service within 3 months upon registration. Unused service charge will be refunded on full month basis (yet non-transferable) if the Customer terminates the service after 3 months upon registration. (4) Customer acknowledges that acceptance of the services shall be subject to the General Terms and Conditions of HKBNES (please visit: hkbnes.net/tnc/T&amp;C_Eng.pdf), which may be amended from time to time by HKBNES without notice.</p> <p><input type="checkbox"/> ManagedBiz 網上服務管理系統電郵(將用作管理賬戶的登入名稱) ManagedBiz online service management portal Email address (will be used as login name of Admin account): _____</p>	<p><b>此欄由香港寬頻企業方案填寫 For HKBNES Use Only</b></p> <table border="1"> <tr> <td>Service Charge:</td> <td>Attached Pages:</td> </tr> <tr> <td>Sales Name:</td> <td>Sales ID:</td> </tr> <tr> <td colspan="2">Sales Contact No.:</td> </tr> <tr> <td>Sales Fax No.:</td> <td>Dealer ID (if any):</td> </tr> <tr> <td colspan="2">Bank A/C / Credit Card No.:</td> </tr> <tr> <td>Handled By:</td> <td>Verified By:</td> </tr> </table> <p>商業客戶服務熱線 128 180 Business Customer Service Hotline: 商業客戶服務傳真 2133 2366 Business Customer Service Fax:</p>	Service Charge:	Attached Pages:	Sales Name:	Sales ID:	Sales Contact No.:		Sales Fax No.:	Dealer ID (if any):	Bank A/C / Credit Card No.:		Handled By:	Verified By:
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### 備註 REMARKS

### 客戶聲明 Customer's Declaration

本公司授權香港寬頻企業方案決定上述申請的生效日期及時間。本公司確認以上提供的資料 (包括任何附頁內的資料) 為正確無誤及完整。本公司代表已閱讀過 (或: 香港寬頻企業方案之銷售代理已向本公司代表解釋) 此表格的內容及條款而本公司確認接受該些內容及條款。We hereby authorize HKBNES to effect the above application on such date and at such time as shall be determined by HKBNES. We confirm that the information given above (and the attached sheet, if any) is correct and complete. We confirm that we have read (or have been explained by HKBNES's sales agent of) the contents and terms set out above and hereby confirm our acceptance thereof.

**備註 Note:**

1. 香港寬頻企業方案保留權利於任何時候:(a) 更改月費或取消任何優惠;及/或 (b) 將客戶轉移至其他更合適的服務;香港寬頻企業方案將以書面通知客戶有關上述變更,而客戶於獲通知後繼續使用服務則該些變更即對客戶具約束力。2. 不成功申請人提供的所有文件、影印本及文字資料將不會退還。同時在通知申請不成功後的 30 天內,不成功申請人提供的所有文件、影印本及文字資料將會銷毀。3. 重印賬單服務費為每份 HK\$20. 4. 客戶同意香港寬頻企業方案有權委任及/或任用香港寬頻及/或其他第三方服務供應商向客戶提供任何或全部服務、售前及售後服務,包括但不限於推廣、提供設備、發送賬單、客戶服務及代收款項及其他客戶賬戶相關等服務,如適用。5. 為保障客戶之利益及避免客戶因未經授權之第三者使用而蒙受損失,香港寬頻企業方案將會定期作出賬戶普查,並將已有一段時間沒有使用之飛線漫遊服務/國際電話咭賬戶自動轉為「暫停使用」狀態。若貴公司對有關安排有任何疑問,請致電專責貴公司的客戶經理或商業客戶服務熱線 128 180 查詢。

1. HKBNES reserves the rights: (a) to change the tariff for monthly rental or cancel any discount; and/or (b) to transfer Customer to more suitable alternative service at any time upon giving notice in writing and such revision shall be binding on Customer if Customer continues to use the service after the notice 2. All documents, copies and written materials provided by unsuccessful applicant will not be returned and be destroyed within 30 days after notification of unsuccessful application. 3. Re-print Invoice Service Fee is HK\$20 per copy. 4. Customer agrees that HKBNES may appoint and/or engage HKBN and/or any other third party provider(s) to provide any or all services, pre-sale and after-sale services to Customer, including but not limited to marketing, provision of equipment, invoicing, customer services, collection of payment and other Customer's account related services if applicable 5. For the sake of customer benefit and to protect customers from possible loss arising from unauthorized use by a third party, HKBNES will regularly review customer accounts and automatically change those inactive Global Call Forward/ International Calling Card accounts which have not been used for a long period to the status of "temporary suspension". Should you have any queries regarding the above arrangement, please contact your designated Account Manager or our Customer Service Hotline on 128 180.